

NORTHLEIGH SUPERFAST FIBRE PROJECT UPDATES (2023)

January 2023 Openreach have assigned a full time Project Manager who has already started work surveying Northleigh for the installation of our Superfast fibre which should be completed by early next Summer but hopefully sooner!

He lives in East Devon and is working on our project full time. He is currently working out ways for the fibre to reach each property. He has already noticed some telegraph poles which will need replacing, etc so there will be some work around the village as they install the fibre.

The Northleigh Broadband team will be keeping you up to date with progress as it happens.

If you have any questions or concerns over the next few months please let Andrea (871699) or Tony (871410) know and they can be passed on to him.

If you have Twitter you can follow our progress on @NorthleighDevon

July 2023 ...

Starting on 29 June, Openreach contractors are due to lay fibre cables along telegraph poles and to all applicants' houses/farms. This work will take approximately 2 months. The fibre service will go live once everybody is connected. We will let all on the register know when it is ready to go live, after which they will need to contact their ISP (Internet Service Provider) and ask to be connected.

Meanwhile, residents may receive marketing calls or emails from other providers inviting them to sign up to a fibre contract. Our recommendation is to wait until the Openreach fibre goes live, then compare prices quoted by your existing broadband supplier with those offered in online price comparison sites. With such high speeds available, the choice of provider may be less important, although customer service does vary. You will also need to check the terms of your contract with your current supplier if you wish to cancel.

NORTHLEIGH COMMUNITY FIBRE UPDATE (EXTRACT FROM PARISH COUNCIL MINUTES 9 APRIL 2024)

BT. has now completed the project and all premises have fibre availability. The Council commends all the team involved in the campaign, particularly Andrea Wood with Laura Wallace and Andy Cornish, without whom this project might have faltered. It was agreed that a present should be given to Andrea. The Clerk will arrange the presentation and send with a letter of thanks. The Clerk will also write to Richard Foord to thank him for his efforts on our behalf